

OFFICE OF CLINICAL EDUCATION - SERVICE

Mission

The Office of Clinical Education provides and coordinates an outstanding clinical learning experience for students.

Vision

The Office of Clinical Education will be recognized as innovators and leaders in facilitating student learning in clinical settings.

Core Values

Excellence - We seek excellence in all our endeavors, and we are committed to continuous improvement.

Integrity - We are committed to the principles of truth and honesty, and we will be equitable, ethical, and professional.

Service - We believe that serving others is a noble and worthy endeavor.

Intellectual Freedom - We believe in ethical and scholarly questioning in an environment that respects the rights of all to freely pursue knowledge.

Diversity - We respect others and value diversity of opinion, freedom of expression, and other ethnic and cultural backgrounds.

Stewardship of Resources - We are dedicated to the efficient and effective use of resources. We accept the responsibility of the public's trust and are accountable for our actions.

Strategic Goals, Critical Success Factors, Objectives, and Strategies

Goal One. Enhance communication and collaboration between all parties associated with the clinical clerkship program to promote academic excellence.

Critical Success Factors:

- Greater than 90% of Site Evaluations submitted by students regarding their required clerkships will receive “agree” to “strongly agree” ratings.
- The number of calls from students, preceptors, and departments will be reduced by 50% due to more effective communication.

Objectives:

Objective 1.1: Identify areas where enhancement of communication is required and focus efforts to improve communication in these areas.

Strategies:

- Meet with St. Anthony to identify contact people, standardize rotations, ensure transmittal of required documents, and address areas of student confusion.
- Meet with University of Oklahoma regarding the creation of an affiliation agreement with St. John Hospital.
- Organize the broadcasting of lectures between St. Anthony Hospital and Tulsa Regional Medical Center Core rotations via telecommunications connections and equipment.

Goal Two. Improve clerkship evaluation process

Critical Success Factors:

- Standardized evaluation forms will be completed, approved, and adopted for use by 100% of the clinical departments.
- 100% of Student Performance Evaluations and Site Evaluations for required clerkships will be submitted on-line.
- 100% of clinical departments will have the ability to generate reports regarding their respective rotations.

Objectives:

Objective 2.1: Develop an improved standardized evaluation form for all rotations.

Strategies:

- Review all evaluation forms for clinical clerkships and identify necessary questions for a thorough evaluation.
- Get approval of clinical departments for standardized form.

Objective 2.2: Coordinate the development of an on-line evaluation submission program.

Strategies:

- Develop a new database capable of accepting on-line evaluation submissions to track student rotations.
- Meet with Stillwater's IT Department and develop a list of requirements for the database and on-line evaluation submission programs.
- Train OSU-CHS employees and preceptors on the new evaluation submission and database procedures.

Goal Three. Expand and Enhance the Clinical Education Website

Critical Success Factors:

- The majority of students in clinical rotations will use the clinical education website for access to forms and information.
- Number of phone calls to Office of Clinical Education requesting forms and information will decrease by 50%.

Objectives:

Objective 3.1: Clerkship forms, applications, and information will be added to the clinical education website to improve communication and coordination within the clerkship program.

Strategies:

- Develop a list of information to be placed on the Clinical Education Website.
- Work with Internet Services to get necessary information and forms placed on the website.
- Notify students that the website exists and provide support to students who are using the website.

Goal Four. Encourage Staff Development

Critical Success Factors:

- Office of Clinical Education staff will attend at least three staff development sessions per year.
- Office of Clinical Education staff will attend at least one diversity training session per year.

Objectives:

Objective 4.1: Office of Clinical Education staff will capitalize on staff development opportunities offered by OSU-CHS and other organizations.

Strategies:

- Identify staff development opportunities.
- Coordinate coverage of office during staff attendance of development sessions.
- Anticipate and allocate budget funds to pay for staff development.

Goal Five. Enhance Student Development

Critical Success Factors:

- There will be a 50% increase in the number of clinical, extracurricular activities attended by students.
- An increased number of students will match with one of their top two internship or residency choices.

Objectives:

Objective 5.1: Student Development will be enhanced by increased clinical opportunities for pre-doctoral students and increased advisement regarding postgraduate medical education.

Strategies:

- Identify valuable extracurricular, clinical learning experiences for medical students.
- Hire a Career Development Specialist to assist students with transitioning to postgraduate medical education.