

## **Automotive & HEVi Technologies Division**

### **Mission**

The Automotive/HEVi Technologies Division prepares students to become efficient and productive entry-level service and collision repair technicians.

### **Vision**

OSU-Okmulgee's Automotive and HEVi Technologies Division will:

- Be a high-performance unit, which focuses concurrently on both productivity and quality with faculty, staff and students and is committed to excellence.
- Be recognized universally as a unit that develops technicians of the future for the industries served by the unit who are life-long learners and understand the globalization of the world in which we live.
- Be a leader in capitalizing on new opportunities and responding to the changing needs of the industries served by the unit for Oklahoma, the region and society.

### **Core Values**

**Excellence** – We seek excellence in all our endeavors, and we are committed to continuous improvement.

**Intellectual Freedom** – We believe in ethical and scholarly questioning in an environment that respects the rights of all to freely pursue knowledge.

**Integrity** – We are committed to the principles of truth and honesty, and we will be equitable, ethical, and professional.

**Service** – We believe that serving others is a noble and worthy endeavor.

**Diversity** – We respect others and value diversity of opinions, freedom of expression, and other ethnic and cultural backgrounds.

**Stewardship of Resources** – We are dedicated to the efficient and effective use of resources. We accept the responsibility of the public's trust and are accountable for our actions.

## **Goals, Critical Success Factors, Objectives and Strategies**

**Goal One: Economic Development: Provide employers with graduates who are assets to the business and the community and offer continuing education opportunities in response to the needs of the industries served by the unit.**

### **Critical Success Factors:**

- 100% of graduates offered employment opportunities
- Number of opportunities provided to auto service partners matches industry demand
- Number of opportunities provided to HEVi partners matches industry demand
- Number of opportunities provided to collision repair partners matches industry demand
- Number of contractual agreements entered into with industry partners matches industry demand

### **Objectives:**

**Objective 1.1:** Assure employment opportunities for all graduates.

#### Strategies:

- Maintain current program structures.

**Objective 1.2:** Offer use of facilities/tools & equipment/faculty to provide incumbent workforce training.

#### Strategies:

- Survey Industry partners to establish workforce-training needs.
- Communicate with industry partners regarding availability of facilities, tools and equipment and faculty for incumbent workforce training.
- Contract, as appropriate, with industry partners to provide incumbent workforce training.
- Agree, as appropriate, to receive curriculum, training aids, special tools, etc. in lieu of financial compensation for use of facilities, tools and equipment and faculty for incumbent workforce training.

**Goal Two: Academic Excellence: Improve unit curricula to be reflective of the needs of the industries and students served by the unit.**

**Critical Success Factors:**

- NATEF certification of auto service programs
- NATEF certification of ATC Freightliner program
- NATEF certification of collision repair program
- AED Certification of Caterpillar Program
- AED Certification of Komatsu Program
- AED Certification of Toyota T-LIFT Program
- Student assessment of all programs indicates majority of students are satisfied
- Student assessment of all faculty indicates majority of students are satisfied
- Advisory committee assessment of all programs at satisfactory or higher rating

**Objectives:**

**Objective 2.1:** Implement systematic review and update of course competencies and instructional delivery utilizing established assessment and curriculum development techniques.

**Strategies:**

- Develop/update course syllabi using established uniform syllabus format.
- Develop course syllabi to established NATEF standards.
- Develop course syllabi to established AED standards.
- Administer student assessment instruments for programs.
- Administer student assessment instruments for faculty.
- Include curriculum review as part of advisory committee meeting agendas.

**Goal Three: Synergy in Use of Resources: Effectively manage physical, financial and human resources to reduce costs, maximize efficiency and improve services to students and industries served by the unit.**

**Critical Success Factors:**

- Recruitment trips combined with internship visits as appropriate
- Common training aid utilization among unit as appropriate
- Facilities upgraded/remodeled as appropriate
- Faculty teaching in strength areas as appropriate

**Objectives:**

**Objective 3.1:** Develop a plan of action to maximize use of faculty time and effort relative to new student recruitment and continuing student performance evaluation during internships.

Strategies:

- Assign high school and career technology center visitations uniformly among faculty.
- Combine internship visits as appropriate among faculty and program chairs.

**Objective 3.2:** Develop a training aid/equipment rotation plan to maximize their use.

Strategies:

- Develop and maintain list of common training aids/equipment and schedule their rotation.

**Objective 3.3:** Develop a plan to generate revenues from industries served and other sources common to the institution for facility improvement.

Strategies:

- Involve President and Vice Presidents in planning for and raising funds for improvements.

**Objective 3.4:** Utilize faculty-training matrix to establish teaching assignments as appropriate.

Strategies:

- Assign teaching responsibilities within programs to reflect faculty certifications and/or training as appropriate.

**Goal Four: Image: Enhance the image of the unit by participating in activities that promote professionalism and career development within the industries served by the unit.**

**Critical Success Factors:**

- A minimum of three published press releases/articles annually
- Participate in a minimum of five community or industry related activities promoting the image of the unit

**Objectives:**

**Objective 4.1:** Develop periodic press releases or articles that highlight a student, faculty or program accomplishment.

Strategies:

- Compile list of newspapers, periodicals and newsletters related to industries served by the unit.
- Coordinate the development and issuance of releases with the Public Information Office.

**Objective 4.2:** Participate in or develop community or industry related activities which promote the unit.

Strategies:

- Attend/develop a minimum of two career related events.
- Attend/develop a minimum of two educational related events.
- Attend/display/make presentations at a minimum of one trade show or conference.

**Goal Five: Partnerships/Collaborations: Increase and leverage unit resources through enhanced strategic alliances and partnerships.**

**Critical Success Factors:**

- Addition of new partners to match entry-level workforce needs of industries served by the unit
- Number of on-loan training aids to unit to match curriculum requirements
- Gifts-In-Kind to adequately support quality training efforts
- Financial assistance adequate to support student and program objectives
- Maximize use of facilities to support program expansion and the addition of new programs
- Maximize use of facilities to support incumbent workforce training, industry related trade shows and conferences

**Objectives:**

**Objective 5.1:** Meet with industry representatives to determine entry-level workforce needs.

Strategies:

- Develop a plan that prioritizes partnership potentials.

**Objective 5.2:** Assess on-loan equipment needs by program.

Strategies:

- Develop a plan for each program that delineates on-loan equipment needs and outlines strategies to receive them.

**Objective 5.3:** Assess gift-in-kind needs by program.

Strategies:

- Develop a plan for each program that delineates gift-in-kind needs and outlines strategies to receive them.

**Objective 5.4:** Assess financial assistance needs by program.

Strategies:

- Develop a plan for each program that delineates the financial assistance needs and outlines strategies to receive them.

**Objective 5.5:** Assess maximum facility usage.

Strategies:

- Develop a plan that delineates maximum facility usage that allows for program expansion and the addition of new programs.

**Objective 5.6:** Assess facility needs for incumbent workforce training, trade shows and conferences.

Strategies:

- Develop a plan that delineates facility needs for incumbent workforce training, trade shows and conferences.

**Goal Six: Student Development: Encourage student engagement with sponsors and potential employers to maximize learning and career development opportunities.**

**Critical Success Factors:**

- Fifty percent of eligible high school and career technology center students participating in shadowing experiences or internships
- Seventy-five percent of eligible program students employed by potential sponsor prior to first semester enrollment
- One hundred percent of eligible program students involved in paid internship experiences

**Objectives:**

**Objective 6.1:** Support high school and career technology center program efforts to arrange industry contact for their students.

Strategies:

- Promote AYES and similar programs.
- Encourage employers to participate in student related activities.

**Objective 6.2:** Request potential student sponsors to employ students during the summer immediately preceding their first semester enrollment.

Strategies:

- Promote summer employment during presentations to potential student sponsors.
- Promote summer employment to students and parents.

**Objective 6.3:** Establish paid internships as a required part of program participation.

Strategies:

- Only accept enrollment of students who have an industry sponsor as applicable to program structure.
- Only accept employer participation with agreement to provide paid internship opportunities.



**Goal Seven: Diversity: Increase diversity and unit enrollment through targeted recruitment and retention.**

**Critical Success Factors:**

- 375 as unit benchmark for total student fall enrollment
- Unit demographics match industry demographic needs
- A minimum of five dealerships recruiting students for scholarship submission annually in Gulf State Diversity Scholarship program

**Objectives:**

**Objective 7.1:** Develop a recruitment plan that maximizes faculty and industry sponsor effort and meets program capacities for new student enrollment.

Strategies:

- Faculty to arrange for industry sponsors to visit Career Technology Centers and High Schools with them.

**Objective 7.2:** Develop a retention plan that maximizes faculty, industry sponsor and students services effort to retain as many qualified students as possible.

Strategies:

- Program Chairs and faculty to communicate with industry sponsors regarding improved student performance as appropriate.
- Program Chairs and faculty to utilize available student services regarding improved student performance as appropriate.

**Objective 7.3:** Develop a diversity plan to have student enrollment match the demographics of the workforce needs of the industries served by the unit.

Strategies:

- Utilize Oklahoma demographics as baseline.
- Industry sponsors to recruit students to match local workforce demographics.

**Objective 7.4:** Develop a plan that maximizes dealership involvement in the Gulf States Diversity Scholarship program.

Strategies:

- Develop poster for dealers to advertise scholarship.
- Mail scholarship flyers to dealers served in the Gulf States Region.

- Mail scholarship flyers to Career Technology Center and High School automotive programs served in the Gulf States Region.

**Goal Eight: Human Resources: Assure professional mastery of instructional methodology and technical competency of all faculty.**

**Critical Success Factors:**

- All faculty with full industry certifications as appropriate
- All faculty with B.S. degrees

**Objectives:**

**Objective 8.1:** Develop training planners for all faculty that delineate the training required for industry certification in their respective areas of responsibility.

Strategies:

- Match faculty credentials with manufacturer requirements as appropriate.

**Objective 8.2:** Develop training planners for all faculty who need to complete their B.S. degrees that delineate the courses required for completion.

Strategies:

- Faculty to submit degree plans and semester transcripts.